



**SOUTH FLORIDA WORKFORCE INVESTMENT BOARD
PERFORMANCE COUNCIL
THURSDAY, DECEMBER 19, 2024
8:45 AM**

**ARPEC School/UA Local 725 Pipefitters
(Large Conference Room)
13201 NW 45th Avenue
Opa Locka, FL 33054**

The public may choose to view the session online via Zoom. **Registration is required:**
https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo_qKgV

AGENDA

1. Call to Order and Introductions
2. Public Comment
3. Approval of Performance Council Meeting Minutes
 - A. October 17, 2024
4. Information – WIOA Performance Update
5. Information – Adult Balanced Scorecard Report
6. Information – Youth Balanced Scorecard Update
7. Information – Consumer Report Card Update

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"Members of the public shall be given a reasonable opportunity to be heard on a specific agenda item, but must register with the agenda clerk prior to being heard."



SFWIB PERFORMANCE COUNCIL

DATE: 12/19/2024

AGENDA ITEM NUMBER: 2

AGENDA ITEM SUBJECT: PUBLIC COMMENT

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **National leader in an ROI-focused enterprise**

BACKGROUND:

N/A

FUNDING: N/A

PERFORMANCE: N/A

NO ATTACHMENT



SFWIB PERFORMANCE COUNCIL MEETING

DATE: 12/19/2024

AGENDA ITEM: 3A

AGENDA TOPIC: MEETING MINUTES

SFWIB PERFORMANCE COUNCIL MEETING MINUTES

DATE/TIME: October 17, 2024, 8:30AM

LOCATION: The Landing at MIA, 5-Star Conference Center
7415 Corporate Center Drive, Suite H
(South Beach Room)
Miami, FL 33126

Zoom: https://us02web.zoom.us/meeting/register/tZcscuCrrzIoH9z91jrG6XSBG0DycYo_qKgV

- 1. CALL TO ORDER:** Chairwoman Canales called to order the regular meeting of the SFWIB Performance Council at 8:46AM on October 17, 2024.

ROLL CALL: 7 members; 4 required; 6 present: Quorum

| SFWIB PERFORMANCE COUNCIL MEMBERS PRESENT | SFWIB PERFORMANCE COUNCIL MEMBERS ABSENT | SFWIB STAFF |
|---|--|---|
| Canales, Dequasia, Chair Chi, Joe, Vice-Chair Garza, Eddie (Zoom) Mantilla, Rene' Rolle, Andrei Rod, Denis | Clayton, Lovey SFWIB PERFORMANCE COUNCIL MEMBERS EXCUSED | Beasley, Rick Perrin, Yian Washington, Jarvis ADMINISTRATION/IT Gonzalez, Yoandy |
| OTHER ATTENDEES | | |
| | | |

Agenda items are displayed in the order they were discussed.



2. Public Comment

Public comments should be two minutes or less.

Chairwoman Canales opened the floor for comments from the public. No requests to speak were received by the Executive Office. None were presented. Item closed.

3A: Approval - Performance Council Meeting Minutes – August 22, 2024

Members of the Performance Council were given a few moments to review the minutes and report any corrections or concerns.

Motion by Vice Chairman Chi to approve the August 22, 2024 Performance Council Meeting minutes. Mr. Mantilla seconded the motion; **item is passed without dissent.**

No further questions or concerns were presented. Item closed.

4. Information – WIOA Performance Update

Chairwoman Canales introduced the item; Mr. Perrin further presented the Common Measures Tool (CMT) Summary Report to review current performance metrics, then transitioned to reviewing SFWIB's performance per quarter as of September 30, 2024.

Mr. Perrin outlined the strategies CSSF staff has implemented to ensure we continue to meet the established performance standards. Additionally, Mr. Washington shared that the 2023-2024 Annual Letter Grade Performance Report was recently released to the workforce boards. CareerSource South Florida is only local workforce development board in the state to exceed the 100 percent standard for the 2023-2024 program year, earning an A+ rating.

Chairwoman Canales congratulated the team on their accomplishment and acknowledged their commitment to providing assistance to the most vulnerable populations.

[Dr. Rod arrived to the meeting – a brief recap was provided.]

No further questions or concerns were presented. Item closed.



5. Information – Adult Balanced Scorecard Report

Chairwoman Canales introduced the item; Mr. Washington further presented.

The Balanced Scorecard measures the performance of the Workforce Development Area (WDA) 23 CareerSource Centers/American Job Center (AJC) Service Providers. The report for Program Year (PY) 2024-25, is from July 1, 2024 through September 30, 2024. Four of the seven American Job Centers have achieved required 51.1% performance measure standard; Little Havana has exceeded the minimum YTD job placement standard by 133.6 percent/maximum standard by 114.1 percent.

After reviewing the performance metrics, Mr. Washington advised that CSSF will **launch** an automated email system next month to notify service providers about performance updates and reminders. He reiterated that CSSF is dedicated to monitoring real-time performance data, ensuring service providers are held accountable for performance, and establishing effective policies and procedures to promote continuous improvement.

No further questions or concerns were presented. Item closed.

6. Information – Youth Balanced Scorecard Update

Chairwoman Canales introduced the item; Mr. Washington reviewed the ISY/OSY program performances for PY 2024-2025, which is the period of July 1, 2024 through September 30, 2024.

Mr. Washington indicated that we have recently set two placement goals for the youth to maximize the available opportunities for all demographics and integrate the funding streams. Mr. Mantilla inquired about the placement rates and how life changes—such as moving out of state, pregnancies, and deaths—are incorporated into the reporting. Mr. Washington explained that participants will be removed from the reporting in cases of death or incarceration; however, other changes, such as a participant relocating within the state, will not disqualify them from being included in the report.

No further questions or concerns were presented. Item closed.



7. Information – Consumer Report Card Update

Chairwoman Canales introduced the item; Mr. Perrin further presented the Consumer Report Card, which provides real-time performance data for training providers. The report is for PY 2024-2025, dated July 1, 2024 through June 30, 2025.

There were no further questions or concerns regarding the item. Item closed.

Being as there were no further questions or concerns, the meeting adjourned at 9:15am.

DRAFT



SFWIB PERFORMANCE COUNCIL

DATE: 12/19/2024

AGENDA ITEM NUMBER: 4

AGENDA ITEM SUBJECT: WIOA INDICATORS OF PERFORMANCE UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **STRONG WORKFORCE SYSTEM LEADERSHIP**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

South Florida Workforce Investment Board (SFWIB) staff created a Common Measures Tool (CMT) that monitors the negotiated Workforce Innovation and Opportunity Act (WIOA) performance indicators established by the Department of Florida Commerce in real time. The tool provides American Job Center (AJC) staff with the ability to see which cases have exited the system with or without employment using information generated from various employment data sources including the New Hire Report, the Work Number, and the Wage Credit Report. The tool will also allow AJC staff to ensure all follow ups required by federal law have been conducted as the tool identifies cases with incomplete employment data per quarter.

As of November 30, 2024, SFWIB staff has provided an overview of the SFWIB's performance per quarter:

- Quarter 1 (Q1):
 - Dislocated Worker Credential Attainment - To meet the measure, AJC staff needs engage at least 1 individual.
 - Youth Education and Employment Rate - Youth Provider staff need to engage at least 4 individuals.
- Quarter 2 (Q2):
 - Wagner Peyser Employment After Exit - To meet the measure, AJC staff needs engage at least 50 individuals.
 - Youth Education and Employment Rate - Youth Provider staff need to engage at least 33 individuals.
- Quarter 3 (Q3):
 - Wagner Peyser Employment After Exit - To meet the measure, AJC staff needs engage at least 80 individuals.

- Quarter 4 (Q4):
 - SFWIB met or exceeded all performance measures.

Based on the information derived from the CMT, AJC staff has begun following up with individuals in Q1 and Q2 performance areas to ensure data is entered properly in order that the SFWIB meets or exceeds the established performance standards. SFWIB staff has identified several strategies to improve performance to ensure all 18 WIOA Indicators of Performance are met, beginning with the implementation of strict follow-up guidelines to ensure each case is properly documented in the Employ Miami-Dade system. The guidelines include:

- The requirement for AJC staff to provide monthly updates regarding the status of follow-up cases;
- Required participation in the hands-on technical assistance SFWIB staff provides regarding the proper documentation of those cases; and
- The implementation of the Work Number verification updates in the CMT to assist with any outstanding employment information which has not been documented.

In addition, SFWIB staff incorporated an overview of the CMT for all Performance Improvement Team (PIT) meetings as well as common measures discussions in monthly focus group meetings. Both AJC and Youth Provider staff attended a refresher technical assistance session covering the CMT in early December.

FUNDING: N/A

PERFORMANCE: Workforce Innovation Opportunity Act and Wagner Peyser

ATTACHMENT

Common Measures Tool Summary

| Number of Employed Participants not Exited: | | | | | | | | | 167 | |
|---|--------------------------|-------------------------------------|-------------|-------------------------------------|-------------|-------------------------------------|-------------|-------------------------------------|---------------------------|-----------------------------------|
| Total Number of Cases: | | | | | | | | | 997 | |
| Common Measures | Performance (Quarters) | | | | | | | | PY Year Performance Goals | % of PY Year Performance Goal Met |
| | Quarter 1 | % of Quarter 1 Performance Goal Met | Quarter 2 | % of Quarter 2 Performance Goal Met | Quarter 3 | % of Quarter 3 Performance Goal Met | Quarter 4 | % of Quarter 4 Performance Goal Met | | |
| Adults | | | | | | | | | | |
| Entered Employment Rate | 80.60% | 121.93% | 90.43% | 136.82% | 85.14% | 128.80% | 94.52% | 143.00% | 66.10% | 136.35% |
| Median Earnings | \$9,315.80 | 136.73% | \$9,536.80 | 139.97% | \$9,115.60 | 133.79% | \$9,360.00 | 137.38% | \$6,813.00 | 145.01% |
| Credential Attainment | 83.87% | 165.75% | 90.24% | 178.35% | 96.67% | 191.04% | 74.07% | 146.39% | 50.60% | 177.31% |
| Measurable Skills Gain | 100.00% | 401.61% | 100.00% | 401.61% | 100.00% | 401.61% | 100.00% | 401.61% | 24.90% | 399.94% |
| Dislocated Workers | | | | | | | | | | |
| Entered Employment Rate | 77.78% | 100.23% | 94.74% | 122.08% | 78.95% | 101.74% | 100.00% | 128.87% | 77.60% | 112.88% |
| Median Earnings | \$14,500.20 | 149.20% | \$11,044.80 | 113.65% | \$13,213.20 | 135.96% | \$16,125.20 | 165.93% | \$9,718.00 | 165.93% |
| Credential Attainment | 75.00% | 87.31% | 92.31% | 107.46% | 84.62% | 98.50% | 87.50% | 101.86% | 85.90% | 104.66% |
| Measurable Skills Gain | 100.00% | 129.87% | 100.00% | 129.87% | 100.00% | 129.87% | 100.00% | 129.87% | 77.00% | 129.87% |
| Wagner-Peyser | | | | | | | | | | |
| Entered Employment Rate | 65.05% | 105.43% | 54.64% | 88.55% | 51.54% | 83.54% | 58.48% | 94.78% | 61.70% | 95.29% |
| Median Earnings | \$7,800.00 | 128.64% | \$8,320.00 | 137.22% | \$8,320.00 | 137.22% | \$7,800.00 | 128.64% | \$6,063.00 | 153.52% |
| Youth | | | | | | | | | | |
| Education and Employment Rate | 68.00% | 83.95% | 71.43% | 88.18% | 81.43% | 100.53% | 73.85% | 91.17% | 81.00% | 97.02% |
| Median Earnings | \$7,540.00 | 198.47% | \$7,800.00 | 205.31% | \$7,800.00 | 205.31% | \$7,649.20 | 201.34% | \$3,799.00 | 205.31% |
| Credential Attainment | 90.91% | 160.62% | 71.12% | 125.65% | 70.69% | 124.89% | 84.00% | 148.41% | 56.60% | 120.76% |
| Measurable Skills Gain | 95.45% | 128.99% | 97.52% | 131.78% | 84.48% | 114.17% | 94.00% | 127.03% | 74.00% | 123.87% |

Not Met (less than 90% of negotiated)

Met (90-100% of negotiated)

Exceeded (greater than 100% of negotiated)



SFWIB PERFORMANCE COUNCIL

DATE: 12/19/2024

AGENDA ITEM NUMBER: 5

AGENDA ITEM SUBJECT: WORKFORCE SERVICES BALANCED SCORECARD AND JOB PLACEMENTS UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Conduct an analysis of Career Centers**

BACKGROUND:

The Balanced Scorecard (BSC) measures the performance of Local Workforce Development Area (LWDA) 23's CareerSource/American Job Centers (AJCs). The report for Program Year (PY) 2024-25, covering July 1, 2024 to November 30, 2024, shows that four out of seven AJC locations met the required 65 percent performance measure standard.

For Program Year (PY) 2024-25, Local Workforce Development Area (LWDA) 23 achieved a total of 2,769 job placements. This performance equates to 61.2 percent of the minimum standard and 52 percent of the maximum standard. Notably, the Little Havana American Job Center (AJC) exceeded expectations, surpassing the year-to-date (YTD) minimum job placements standard by 128.8 percent and the maximum standard by 110 percent.

To address performance goals, the South Florida Workforce Investment Board (SFWIB) staff has implemented several key strategies:

- **Monthly Performance Report Notifications:** On the first business day of each month, an electronic notification will be sent to AJC service providers and their management regarding their performance standards. The report shall identify areas of concern in which SFWIB staff shall provide technical assistance to ensure performance standards are met.
- **Corrective Action Plans:** AJC service providers will continue to implement corrective action plans to achieve PY 2024-25 performance standards
- **New Policies and Procedures:** SFWIB staff will introduce new policies and procedures aimed at increasing the number of individuals served by AJCs.

- Focus Groups: Focus groups have been established across all programs to target specific areas for enhancing service delivery and achieving federal, state, and local performance measures. These meetings will take place during the second week of each month.
- Common Measures Tool: SFWIB staff will use the Common Measures Tool to project Employment outcomes for the 1st, 2nd, 3rd, and 4th quarters after exit, which will be reflected in the BSC report.

Future Initiatives: AJC service providers will continue to implement their corrective action plans and strive to meet and exceed the new PY 2024-25 performance standards.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

CAREER CENTER SERVICE PROVIDERS PERFORMANCE SUMMARY

Balanced Scorecard PY '24-'25 (July 1, 2024 through November 30, 2024) *

A Service Provider must meet or exceed 65% of the Balanced Scorecard Performance Measures

| Service Providers | American Job Center (AJC) Locations | # of Performance Measures Standards Met | # of Performance Measures | % of Performance Measures Standards Met |
|-----------------------------|--|--|----------------------------------|--|
| Arbor E & T, LLC | Carol City AJC | 15 | 24 | 62.5% |
| | Hialeah Downtown AJC | 18 | 24 | 75.0% |
| | North Miami Beach AJC | 15 | 24 | 62.5% |
| | Northside Center AJC | 15 | 24 | 62.5% |
| Youth Co-Op, Inc. | Little Havana AJC | 20 | 24 | 83.3% |
| | Perrine AJC | 16 | 23 | 69.6% |
| | West Dade AJC | 18 | 24 | 75.0% |
| | LWDA | 17 | 24 | 69.6% |

DJPOE Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

| Location | Maximum Standard | | Minimum Standard | | Total | | Obtained | | Direct Job Placement | | | | | | | | | | | | Direct Job Placement by Type | | | | | | | | | | | | Max Earned | Earned | % Earned | OE % | DJP % | | | | | | | | | | | | | | |
|--------------------------|------------------|--------------|------------------|--------------|--------------|------------|--------------|--------------|----------------------|--------------|------------|------------|-----------|------------|----------|-----------|----------|-------------|------------|--------------|------------------------------|----------|---------------------|----------|----------|----------|----------|----------|----------|----------|----------|----------|------------|-----------|-----------|--------------------|------------------|--------------|---------------|---------------|------|------|------|------|------|------|------|------|------|------|------|
| | # | % | # | % | | | | | Universal | | | | | | >1Qrt | | | | | | Total | | WIOA Individualized | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 1Qrt | >1Qrt | Tot | 1Qrt | >1Qrt | Tot | Season | Temp | Part | Full | Season | Temp | Part | Full | 1Qrt | >1Qrt | Adult/DW | Job Seekers | Veterans | Ex-Offenders | RA/Homeless | TANF/CAP | SNAP | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| | 1Qrt | >1Qrt | Tot | 1Qrt | >1Qrt | Tot | 1Qrt | >1Qrt | 1Qrt | >1Qrt | 1Qrt | >1Qrt | 1Qrt | >1Qrt | 1Qrt | >1Qrt | 1Qrt | >1Qrt | 1Qrt | >1Qrt | 1Qrt | >1Qrt | 1Qrt | >1Qrt | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Carol City Center | 600 | 40.3% | 510 | 47.5% | 227 | 15 | 242 | 146 | 10 | 156 | 0 | 4 | 1 | 71 | 0 | 1 | 0 | 3 | 76 | 4 | 4 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$70,902 | \$29,500 | 41.6% | 64.46% | 35.54% | | | | | | | | | | | | |
| Hialeah Downtown Center | 690 | 68.4% | 585 | 80.7% | 460 | 12 | 472 | 268 | 10 | 278 | 0 | 11 | 1 | 174 | 0 | 0 | 1 | 1 | 186 | 2 | 6 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$322,707 | \$60,850 | 18.9% | 58.90% | 41.10% | | | | | | | | | | | | |
| North Miami Beach Center | 750 | 22.1% | 640 | 25.9% | 146 | 20 | 166 | 112 | 15 | 127 | 0 | 2 | 0 | 26 | 0 | 1 | 0 | 2 | 28 | 3 | 5 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$353,972 | \$17,750 | 5.0% | 76.51% | 23.49% | | | | | | | | | | | | | |
| Northside Center | 765 | 25.4% | 650 | 29.8% | 168 | 26 | 194 | 109 | 23 | 132 | 0 | 2 | 0 | 52 | 0 | 0 | 0 | 2 | 54 | 2 | 5 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$363,729 | \$23,100 | 6.4% | 68.04% | 31.96% | | | | | | | | | | | | | |
| Little Havana Center | 650 | 110.0% | 555 | 128.8% | 704 | 11 | 715 | 496 | 4 | 500 | 0 | 67 | 9 | 122 | 0 | 4 | 0 | 2 | 198 | 6 | 10 | 1 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$304,829 | \$60,500 | 19.8% | 69.93% | 30.07% | | | | | | | | | | | | | |
| Perrine Center | 795 | 60.1% | 675 | 70.8% | 441 | 37 | 478 | 236 | 30 | 266 | 102 | 40 | 0 | 59 | 0 | 4 | 0 | 3 | 201 | 7 | 4 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$376,041 | \$53,200 | 14.1% | 55.65% | 44.35% | | | | | | | | | | | | | | |
| West Dade Center | 930 | 45.9% | 790 | 54.1% | 415 | 12 | 427 | 209 | 9 | 218 | 0 | 11 | 1 | 177 | 0 | 0 | 0 | 3 | 189 | 3 | 17 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$437,153 | \$74,200 | 17.0% | 51.05% | 46.95% | | | | | | | | | | | | | | |
| Total | 5,180 | 52.0% | 4,405 | 61.2% | 2,561 | 133 | 2,694 | 1,576 | 101 | 1,677 | 102 | 137 | 12 | 681 | 0 | 10 | 1 | 16 | 932 | 27 | 51 | 3 | 0 | 0 | 1 | 0 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | \$2,229,333 | \$319,100 | 14.3% | 62.25% | 37.76% | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | % of DJP | 58.3% | 1.7% | 3.2% | 0.2% | 0.0% | 0.0% | 0.1% | 0.0% | 0.1% | 0.0% | 0.1% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% | 0.0% |

CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Regional

| Performance | | | |
|------------------|--|-------------|-------------|
| | Process Quality Measures | Standard | Region |
| 1 | Training Completion Rate | 75% | 97.92% |
| 2 | Training Related Placements | 75% | 91.67% |
| 3 | Credential Attainment | 75% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% |
| 5 | Training Enrollments Rate | 178 | 240 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% |
| 10 | Short-Term Veterans EER | 50% | 48.89% |
| 11 | Employers Served (Employer Penetration Rate) | 12,503 | 12,894 |
| 12 | Employer Serviced with Level 1 Services | 8,128 | 10,132 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% |
| Outcome Measures | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 5,180 | 2,769 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% |
| 20 | Average Days to Employment | 145 | 78 |
| | 20a DJP Average Days to Employment | 60 | 36 |
| | 20b Obtained Average Days to Employment | 167 | 104 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 |
| 22 | Cost Per Placement | \$2,108.45 | \$734.62 |
| 23 | Net Economic Benefit | \$30,423.00 | \$31,232.90 |
| 24 | Return on the Investment | \$14.43 | \$42.55 |

ND = No Data

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Last Run Date: 12/4/2024 3:34:56 PM

CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Arbor E&T, LLC

Carol City Center

| Performance | | | | |
|------------------|--|-------------|-------------|-------------|
| | Process Quality Measures | Standard | Region | Center |
| 1 | Training Completion Rate | 75% | 97.92% | 66.67% |
| 2 | Training Related Placements | 75% | 91.67% | 100.0% |
| 3 | Credential Attainment | 75% | 100.0% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% | 87.01% |
| 5 | Training Enrollments Rate | 18 | 240 | 29 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% | 0.33% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% | 13.76% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% | 25.07% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% | 100.0% |
| 10 | Short-Term Veterans EER | 50% | 48.89% | 33.33% |
| 11 | Employers Served (Employer Penetration Rate) | 1,297 | 12,894 | 1,386 |
| 12 | Employer Serviced with Level 1 Services | 843 | 10,132 | 1,288 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% | 13.41% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% | 98.89% |
| Outcome Measures | | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 600 | 2,769 | 242 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% | 92% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% | 64% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% | 81% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% | 73% |
| | 20 Average Days to Employment | 145 | 78 | 111 |
| | 20a DJP Average Days to Employment | 60 | 36 | 43 |
| | 20b Obtained Average Days to Employment | 167 | 104 | 155 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 | \$16.52 |
| 22 | Cost Per Placement | \$2,140.65 | \$734.62 | \$695.15 |
| 23 | Net Economic Benefit | \$30,391.00 | \$31,232.90 | \$33,675.81 |
| 24 | Return on the Investment | \$14.20 | \$42.55 | \$48.44 |

ND = No Data

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Last Run Date: 12/4/2024 3:34:56 PM

CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Arbor E&T, LLC

Hialeah Downtown Center

| Performance | | | | |
|------------------|--|-------------|-------------|-------------|
| | Process Quality Measures | Standard | Region | Center |
| 1 | Training Completion Rate | 75% | 97.92% | 100.0% |
| 2 | Training Related Placements | 75% | 91.67% | 100.0% |
| 3 | Credential Attainment | 75% | 100.0% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% | 100.0% |
| 5 | Training Enrollments Rate | 23 | 240 | 25 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% | 10.12% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% | 24.84% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% | 61.01% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% | 100.0% |
| 10 | Short-Term Veterans EER | 50% | 48.89% | 50.0% |
| 11 | Employers Served (Employer Penetration Rate) | 1,416 | 12,894 | 1,468 |
| 12 | Employer Serviced with Level 1 Services | 920 | 10,132 | 1,131 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% | 25.75% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% | 97.3% |
| Outcome Measures | | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 690 | 2,769 | 472 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% | 100% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% | 100% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% | 100% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% | 80% |
| 20 | Average Days to Employment | 145 | 78 | 69 |
| 20a | DJP Average Days to Employment | 60 | 36 | 18 |
| 20b | Obtained Average Days to Employment | 167 | 104 | 80 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 | \$15.25 |
| 22 | Cost Per Placement | \$2,204.47 | \$734.62 | \$575.13 |
| 23 | Net Economic Benefit | \$30,327.00 | \$31,232.90 | \$31,148.19 |
| 24 | Return on the Investment | \$13.76 | \$42.55 | \$54.16 |

ND = No Data

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Arbor E&T, LLC

North Miami Beach Center

| Performance | | | | |
|------------------|--|-------------|-------------|-------------|
| | Process Quality Measures | Standard | Region | Center |
| 1 | Training Completion Rate | 75% | 97.92% | 100.0% |
| 2 | Training Related Placements | 75% | 91.67% | 100.0% |
| 3 | Credential Attainment | 75% | 100.0% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% | 98.28% |
| 5 | Training Enrollments Rate | 22 | 240 | 27 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% | 0.44% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% | 19.15% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% | 23.08% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% | 100.0% |
| 10 | Short-Term Veterans EER | 50% | 48.89% | 55.56% |
| 11 | Employers Served (Employer Penetration Rate) | 1,589 | 12,894 | 1,708 |
| 12 | Employer Serviced with Level 1 Services | 1,033 | 10,132 | 1,391 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% | 9.22% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% | 76.56% |
| Outcome Measures | | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 750 | 2,769 | 166 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% | 55% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% | 51% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% | 80% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% | 71% |
| | 20 Average Days to Employment | 145 | 78 | 104 |
| | 20a DJP Average Days to Employment | 60 | 36 | 55 |
| | 20b Obtained Average Days to Employment | 167 | 104 | 116 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 | \$16.17 |
| 22 | Cost Per Placement | \$2,148.93 | \$734.62 | \$1,313.14 |
| 23 | Net Economic Benefit | \$30,382.00 | \$31,232.90 | \$32,313.60 |
| 24 | Return on the Investment | \$14.14 | \$42.55 | \$24.61 |

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Arbor E&T, LLC

Northside Center

| Performance | | | | |
|------------------|--|-------------|-------------|-------------|
| | Process Quality Measures | Standard | Region | Center |
| 1 | Training Completion Rate | 75% | 97.92% | 100.0% |
| 2 | Training Related Placements | 75% | 91.67% | 0.0% |
| 3 | Credential Attainment | 75% | 100.0% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% | 92.59% |
| 5 | Training Enrollments Rate | 25 | 240 | 21 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% | 0.0% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% | 8.48% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% | 42.7% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% | 100.0% |
| 10 | Short-Term Veterans EER | 50% | 48.89% | 0.0% |
| 11 | Employers Served (Employer Penetration Rate) | 1,996 | 12,894 | 2,025 |
| 12 | Employer Serviced with Level 1 Services | 1,298 | 10,132 | 1,411 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% | 7.39% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% | 100.0% |
| Outcome Measures | | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 765 | 2,769 | 194 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% | 93% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% | 93% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% | 73% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% | 100% |
| 20 | Average Days to Employment | 145 | 78 | 105 |
| 20a | DJP Average Days to Employment | 60 | 36 | 12 |
| 20b | Obtained Average Days to Employment | 167 | 104 | 150 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 | \$18.12 |
| 22 | Cost Per Placement | \$2,117.11 | \$734.62 | \$1,333.67 |
| 23 | Net Economic Benefit | \$30,414.00 | \$31,232.90 | \$36,364.45 |
| 24 | Return on the Investment | \$14.37 | \$42.55 | \$27.27 |

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Youth Co-Op

Little Havana Center

| Performance | | | | |
|------------------|--|-------------|-------------|-------------|
| | Process Quality Measures | Standard | Region | Center |
| 1 | Training Completion Rate | 75% | 97.92% | 100.0% |
| 2 | Training Related Placements | 75% | 91.67% | 100.0% |
| 3 | Credential Attainment | 75% | 100.0% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% | 98.04% |
| 5 | Training Enrollments Rate | 21 | 240 | 41 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% | 30.56% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% | 49.23% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% | 66.06% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% | 100.0% |
| 10 | Short-Term Veterans EER | 50% | 48.89% | 66.67% |
| 11 | Employers Served (Employer Penetration Rate) | 1,343 | 12,894 | 1,339 |
| 12 | Employer Serviced with Level 1 Services | 873 | 10,132 | 1,059 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% | 12.51% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% | 96.0% |
| Outcome Measures | | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 650 | 2,769 | 715 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% | 97% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% | 93% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% | 81% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% | 86% |
| 20 | Average Days to Employment | 145 | 78 | 65 |
| 20a | DJP Average Days to Employment | 60 | 36 | 56 |
| 20b | Obtained Average Days to Employment | 167 | 104 | 65 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 | \$15.33 |
| 22 | Cost Per Placement | \$2,197.46 | \$734.62 | \$407.53 |
| 23 | Net Economic Benefit | \$30,334.00 | \$31,232.90 | \$31,486.98 |
| 24 | Return on the Investment | \$13.80 | \$42.55 | \$77.26 |

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Youth Co-Op

Perrine Center

| Performance | | | | |
|------------------|--|-------------|-------------|-------------|
| | Process Quality Measures | Standard | Region | Center |
| 1 | Training Completion Rate | 75% | 97.92% | 100.0% |
| 2 | Training Related Placements | 75% | 91.67% | 100.0% |
| 3 | Credential Attainment | 75% | 100.0% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% | 95.67% |
| 5 | Training Enrollments Rate | 33 | 240 | 47 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% | 6.7% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% | 16.05% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% | 68.38% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% | ND |
| 10 | Short-Term Veterans EER | 50% | 48.89% | 61.54% |
| 11 | Employers Served (Employer Penetration Rate) | 2,505 | 12,894 | 2,498 |
| 12 | Employer Serviced with Level 1 Services | 1,629 | 10,132 | 1,897 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% | 24.26% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% | 94.88% |
| Outcome Measures | | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 795 | 2,769 | 550 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% | 93% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% | 85% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% | 90% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% | 95% |
| | 20 Average Days to Employment | 145 | 78 | 96 |
| | 20a DJP Average Days to Employment | 60 | 36 | 21 |
| | 20b Obtained Average Days to Employment | 167 | 104 | 150 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 | \$14.17 |
| 22 | Cost Per Placement | \$2,127.35 | \$734.62 | \$753.78 |
| 23 | Net Economic Benefit | \$30,404.00 | \$31,232.90 | \$28,716.91 |
| 24 | Return on the Investment | \$14.29 | \$42.55 | \$38.10 |

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CSSF Balanced Scorecard Report

Report Date: 7/1/2024 To 11/30/2024

Youth Co-Op

West Dade Center

| Performance | | | | |
|------------------|--|-------------|-------------|-------------|
| | Process Quality Measures | Standard | Region | Center |
| 1 | Training Completion Rate | 75% | 97.92% | 100.0% |
| 2 | Training Related Placements | 75% | 91.67% | 77.78% |
| 3 | Credential Attainment | 75% | 100.0% | 100.0% |
| 4 | Measurable Skills Gain | 75% | 93.98% | 96.02% |
| 5 | Training Enrollments Rate | 36 | 240 | 50 |
| 6 | CAP All Family Participation Rate | 50% | 1.03% | 15.13% |
| 7 | Career Advancement Program (CAP) Entered Employment Rate (EER) | 45% | 73.74% | 56.18% |
| 8 | Wagner Peyser (WP) Entered Employment Rate (EER) | 65% | 49.63% | 63.3% |
| 9 | WIOA Adult & Dislocated Worker EER | 98% | 100.0% | 100.0% |
| 10 | Short-Term Veterans EER | 50% | 48.89% | 60.0% |
| 11 | Employers Served (Employer Penetration Rate) | 2,357 | 12,894 | 2,375 |
| 12 | Employer Serviced with Level 1 Services | 1,532 | 10,132 | 1,937 |
| 13 | Jobs Openings Filled Rate | 65% | 15.34% | 36.83% |
| 14 | Referral Job Skills Match Average | 80% | 90.89% | 86.78% |
| Outcome Measures | | | | |
| 15 | Employment (Obtained Employment and Direct Job Placements) | 930 | 2,769 | 427 |
| 16 | Employed 1st Qtr After Exit | 80% | 86% | 85% |
| 17 | Employed 2nd Qtr After Exit | 80% | 78% | 77% |
| 18 | Employed 3rd Qtr After Exit | 80% | 85% | 90% |
| 19 | Employed 4th Qtr After Exit | 80% | 77% | 46% |
| 20 | Average Days to Employment | 145 | 78 | 46 |
| 20a | DJP Average Days to Employment | 60 | 36 | 22 |
| 20b | Obtained Average Days to Employment | 167 | 104 | 73 |
| 21 | Employment/Job Placement Average Wage | \$15.64 | \$15.37 | \$15.97 |
| 22 | Cost Per Placement | \$2,192.08 | \$734.62 | \$995.15 |
| 23 | Net Economic Benefit | \$30,339.00 | \$31,232.90 | \$32,213.30 |
| 24 | Return on the Investment | \$13.84 | \$42.55 | \$32.37 |

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SFWIB PERFORMANCE COUNCIL

DATE: 12/19/2024

AGENDA ITEM NUMBER: 6

AGENDA ITEM SUBJECT: YOUTH SERVICES BALANCED SCORECARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **DEDICATED COMMITMENT TO YOUTH PARTICIPATION**

STRATEGIC PROJECT: **Joint contribution for youth career pathway models**

BACKGROUND:

The Youth Balance Scorecard measures the performance of contracted Workforce Development Area (WDA) 23 Youth Service providers. The Youth Balanced Scorecard provides detailed information regarding the program performance for Program Year (PY) 2024-2025. The report measures Enrollment Requirements, Measurable Skills Gains, Youth Education and Employment Rate-2nd Quarter After Exit, Youth Education and Employment Rate-4th Quarter After Exit and Credential Attainment. The time period for the Youth Balance Scorecard Report is from July 1, 2024 thru November 30, 2024.

The current update reflects the progress of both the In-School Youth Program and the Out-of-school program for the second quarter of PY'24-25 as of November 30, 2024. In-School Youth Program highlights include the continuous surpassing of the enrollment performance and measurable skills gains goals. This update does not capture the total performance of the second quarter as the quarter ends on December 31, 2024. Therefore, youth service providers have an additional 30 days to meet the established performance goals.

ISY PERFORMANCE:

- Enrollment Performance: Regional Standard/149 participants; Actual Performance/213 participants
- Measurable Skills Gains: Regional Standard/90%; Actual Performance/97%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard/90%; Actual Performance/70%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard/90%; Actual Performance/74%

- Credential Attainment: Regional Standard/90%; Actual Performance/71%
- New PWE Enrollment: 15

Out-of-School Youth Program highlights include the continuous surpassing of the measurable skills gain outcome measure. This update does not capture the total performance of the second quarter as the quarter ends on December 31, 2024. Therefore, youth service providers have an additional 30 days to meet the established performance goals. Performance goals and measures are increasing as the program year progresses and the CareerSource South Florida Youth Program is confident that all performance outcomes will be met or exceeded and will be reflected in future program updates.

OSY PERFORMANCE:

- Enrollment Performance: Regional Standard/733 participants; Actual Performance/530 participants
- Measurable Skills Gains: Regional Standard/90%; Actual Performance/97%
- Youth Education and Employment Rate-2nd Quarter After Exit: Regional Standard/90%; Actual Performance/70%
- Youth Education and Employment Rate-4th Quarter After Exit: Regional Standard/90%; Actual Performance/74%
- Credential Attainment: Regional Standard/90%; Actual Performance/71%
- New PWE Enrollments: 111
- Obtained Employment: 65

The Youth Balance Scorecard (YBSC) has been recently revised and updated to align with the Workforce Innovation and Opportunity Act (WIOA) Youth negotiated primary performance indicators for Program Year (PY) 2024-2025 to enhance the oversight and management of the performance indicators.

FUNDING: N/A

PERFORMANCE: Workforce Innovation and Opportunity Act Youth

ATTACHMENT

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2024 thru 11/30/2024

| Regional for ISY Providers | | |
|--|----------|--------|
| Measure | Standard | Region |
| Total Enrollments | 149 | 213 |
| New Enrollments | 126 | 15 |
| PWE Enrollments | 11 | 15 |
| Measurable Skills Gain | 90% | 97% |
| Credential Attainment | 90% | 71% |
| Outcome Measures | | |
| Education and Employment Rate - 1st Qtr After Exit | 90% | 64% |
| Education and Employment Rate - 2nd Qtr After Exit | 90% | 70% |
| Education and Employment Rate - 3rd Qtr After Exit | 90% | 77% |
| Education and Employment Rate - 4th Qtr After Exit | 90% | 74% |

CSSF Youth Balanced Scorecard Report

Report Date: 7/1/2024 thru 11/30/2024

| Regional for OSY Providers | | |
|--|----------|--------|
| Measure | Standard | Region |
| Total Enrollments | 733 | 530 |
| New Enrollments | 310 | 220 |
| New Enrollments (General Population) | 242 | 219 |
| New Enrollments (Youth Offender) | 17 | 12 |
| New Enrollments (Homeless Runaway Foster Care) | 17 | 7 |
| New Enrollments (Pregnant or Parenting) | 17 | 10 |
| New Enrollments (Disability) | 17 | 5 |
| PWE Enrollments | 183 | 111 |
| Measurable Skills Gain | 90% | 97% |
| Credential Attainment | 90% | 71% |
| Outcome Measures | | |
| Employment (Obtained, Direct, & Post Secondary) | 361 | 156 |
| Education and Employment Rate - 1st Qtr After Exit | 90% | 64% |
| Education and Employment Rate - 2nd Qtr After Exit | 90% | 70% |
| Education and Employment Rate - 3rd Qtr After Exit | 90% | 77% |
| Education and Employment Rate - 4th Qtr After Exit | 90% | 74% |



SFWIB PERFORMANCE COUNCIL

DATE: 12/19/2024

AGENDA ITEM NUMBER: 7

AGENDA ITEM SUBJECT: CONSUMER REPORT CARD UPDATE

AGENDA ITEM TYPE: **INFORMATIONAL**

RECOMMENDATION: N/A

STRATEGIC GOAL: **HIGH ROI THROUGH CONTINUOUS IMPROVEMENT**

STRATEGIC PROJECT: **Strengthen workforce system accountability**

BACKGROUND:

The South Florida Workforce Investment Board (SFWIB) has established a policy to monitor the performance of its approved Training Vendors through the Individual Training Account (ITA) system. To support this initiative, the staff developed and implemented the Consumer Report Card (CRC) Tool. This online tool updates ITA performance data daily, serving as an "ITA Consumer Report Card." It enables both participants and Career Advisors to track the success of individual programs and evaluate the economic benefits per placement.

The CRC Tool reports the following performance metrics for the period from July 1, 2024, to June 30, 2025:

- Classroom Training Placements: 35 individuals have been placed into classroom training.
- Training Completion and Employment:
 - 34 participants completed their training.
 - 25 participants have been placed in unsubsidized employment, with an average wage of \$31.93 per hour.
- Occupation Relevance:
 - 22 out of the 25 employed participants were placed in occupations related to their training.
- Economic Impact:
 - The net economic benefit per placement is \$72,028.91.
 - For every dollar invested in training, there was a return of \$9.85.
 - The SFWIB contributed \$1,866,800 in wages to the South Florida regional economy.

The attached CRC table provides a detailed summary of the performance metrics for the program year 2024-2025, highlighting the effectiveness and economic impact of the ITA system and the training programs offered by the approved Training Vendors.

FUNDING: N/A

PERFORMANCE: N/A

ATTACHMENT

Consumer Report Card

07/01/2024 - 06/30/2025

| Training Agent | Training Program | Total Outcome | Number of Completions | Number of Placements | % of Placements | # of Training Related Placements | % of Total Training Related Placements | Training Expenditures | | | Economic Benefit | | Net Economic Benefit Per Placement | Value Added per Placement |
|------------------------------------|---|---------------|-----------------------|----------------------|-----------------|----------------------------------|--|---------------------------|-------------------------------|---------------------------------|------------------|--------------------------|------------------------------------|---------------------------|
| | | | | | | | | Avg. Cost Per Participant | Total Completion Expenditures | Total Expenditure Per Placement | Average Wage | Average Economic Benefit | | |
| Academy, The - All Campuses | | 26 | 26 | 21 | 82.29 % | 19 | 80.00 % | \$ 8,693.95 | \$ 242,578.25 | \$ 65,620.08 | \$ 182.05 | \$ 378,663.48 | \$ 370,460.97 | \$ 35.82 |
| Apex Training Center - 3971 | 2223 - HVAC Mechanic | 2 | 2 | - | 0.00 % | - | 0.00 % | \$ 5,000.00 | \$ 10,000.00 | - | - | - | - | - |
| Dade Institute of Technology | 1767 - Microsoft Certified IT Professional MCITP/MCTS Test Prep | 3 | 3 | 3 | 100.00 % | 3 | 100.00 % | \$ 5,970.85 | \$ 17,912.54 | \$ 5,970.85 | \$ 18.33 | \$ 38,133.33 | \$ 32,162.49 | \$ 5.39 |
| Hollywood Career Institute LLC | 2421 - Home Health Aide | 1 | 1 | 1 | 100.00 % | - | 0.00 % | \$ 1,650.00 | \$ 1,650.00 | \$ 1,650.00 | \$ 15.00 | \$ 31,200.00 | \$ 29,550.00 | \$ 17.91 |
| MDCP SCHOOLS (ALL) | 2178 - Commercial Vehicle Driving (Class A) | 2 | 1 | - | 0.00 % | - | 0.00 % | \$ 1,663.60 | \$ 1,034.20 | - | - | - | - | - |
| The CDL Schools LLC - Miami Campus | 1824 - Professional Tractor-Trailer Driver Program | 1 | 1 | - | 0.00 % | - | 0.00 % | \$ 2,058.32 | \$ 2,058.32 | - | - | - | - | - |
| | | 35 | 34 | 25 | 47.05 % | 22 | 30.00 % | \$ 4,172.79 | \$ 275,233.31 | \$ 73,240.93 | \$ 35.90 | \$ 74,666.14 | \$ 72,028.91 | \$ 9.85 |